

## **Working With Difficult People in my Group?**

You know, the fact is that we will all have these kinds of people within our groups no matter what type of leader you might be. Let me give you three ways to help you deal with difficult people.

### ***The first way is to investigate:***

Have you investigated why this person is being such a problem within your group? Have you called them or spent a little time finding out if there is something within or about the group that is making them uneasy or something going on in their daily lives?

### ***The second way is to inform:***

Have you discussed the *Small Group Covenant* with your group? Let them know that everyone is valuable and all their opinions are valued. Tell them how you want to let them be as interactive as they can possibly be in the discussion of the group. Also, let them know that if the group is below or above their current level of spirituality maturity, we will work with them as a church to get them connected in where they will feel more comfortable.

### ***The third way is to invest:***

Finally, have you invested in this person? Have you specifically tried to address the problems this person is causing? Or just investing into the spiritual health of this person?